

SOHO TOP-UP

Top-up your account and go cashless at the gyms.

- Use your account to pay for all purchases at the gyms.
- Simply ADD credit to your ACCOUNT and use your membership card to pay for your purchases each time you use the gym.

Secure, convenient and easy to use.

SO SIMPLE SO SAFE SO TOP-UP?



LONDON

sohogyms.com

SOHO TOP-UP TERMS & CONDITIONS

Using your Soho Top-Up account

- Your Soho Top-Up account can only be used by the member who owns the account i.e. personal use only.
- Your Soho Top-Up account can be used on any purchase at Soho Gyms such as cafe sales, retail items, membership charges and Personal Training.
- Your Soho Top-Up account can only be used at Soho Gyms.
- It is not a credit card, charge card or debit card.
- Your Soho Top-Up account must either match or exceed the value to be purchased, any additional balance must be paid by cash, debit card or credit card at the time of purchase.
- Before you can use our Soho Top-Up account you must sign these terms & conditions, confirm your personal details, update/add your photo to our systems (web cam shot taken at reception) and credit your account with funds.
- Minimum £5.00 amount for any credit being added to a Soho Top-Up account.
- Your balance can be checked at any time online or in any Soho Gyms Club. An email address is required to enable your online account access.
- We will keep a record of all credits and transactions to ensure that this balance is correct at all times.
- We can provide statements of itemised transactions from your Soho Top-Up account upon request. Itemised statements are always available at your online account.
- You should keep your receipts and check your online statement to ensure that your account balance is correct.
- All queries will be dealt with through the Club Manager.

Expiry

- Your Soho Top-Up account does not have an expiry date.

Cancellation and Redemption

- You have the right to cancel your Soho Top-Up account at any time.
- You are also entitled to redeem at any time any unused stored value on your Soho Top-Up account provided there is no arrears on your membership account.
- Any 'reward' cash that has been earned through our membership referral scheme has no transferable cash value, i.e. the 'reward' can only be used with the Soho Top-Up account. The 'reward' credit can be used as payment for cafe sales, retail, membership charges, Personal Training, etc immediately after your account is credited.
- If you wish to cancel your Soho Top-Up account and/or obtain redemption of any credit outstanding, you must contact your Home Club. Cancellation is required in writing.
- Any redemption payment amount will be paid to you by BACS (Bankers Automated Clearing System) within 21 days of your written request.
- To enable us to comply with our legal obligations, we may need to carry out checks to verify your identity before processing a redemption request. We reserve the right to refuse to process any redemption request if you fail to assist with that verification process.

Full name

Tel

Email

First line of address

Postcode

Signature

I have read, fully understand and accept the Soho Top-Up terms and conditions above.